

Group Trust Board Meeting in Public

| Status Key | | | |
|------------|---------------------|-------|-------------|
| RED | Past Completed Date | GREEN | Completed |
| AMBER | Ongoing | White | Not yet due |

| Meeting Date | Agenda Item | Action No | Action Detail | Executive Responsible | Target Due Date | Comments/Outcome | Status | Date Closed |
|--------------|--|-----------|--|--|-----------------|---|--------|-------------|
| 21/05/2025 | Patient Story | 1 | To review the challenges (waiting times, referral process and resources) for specialist psychological support | Chief Nursing and Allied Health Professional Officer | 24/09/2025 | <p>Psychological services are in place for those discharged from the ward, plus there is also signposting into community/ voluntary sector groups. It is harder to define the psychology need of the in- patient population, sometimes all 9 patients will request support (there is 4 hours a week available), sometimes no one will request input. The ward team will keep a close eye on the need and if this increases consistently, they will contact me to support a review of the service offer.</p> <p>I have a visit to the service on the 24th of July, to understand the service, the current psychology provision, and any gaps. Feedback / recommendations will then be provided to the relevant leads / Service Assurance Committee to identify next steps.</p> | GREEN | 24/09/2025 |
| 21/05/2025 | Norfolk Community Health and Care NHS Trust Performance Report and Finance Report Month 12 2024-25 | 6 | To add to the new performance report numbers waiting for an intermediate day care bed and the duration of their wait | Chief Nursing and Allied Health Professional Officer | 24/09/2025 | <p>The performance reports are being reviewed. Each Director of Place / Clinical Director will be meeting with the team to identify what data / information is needed for each place. This metric will be included in these conversations and feedback of requirements to the Chief Nursing and Allied Health Professional Officer and the Director of Norfolk Adult Service. New reports / data sets will then be developed for the services / places.</p> <p>A similar process is being undertaken with the Children and Young Peoples Service and Musculoskeletal.</p> | AMBER | |
| 16/07/2025 | Group Strategy | 10 | The Director of Strategy and Transformation to work with the Directors of Service to include a section in the Service Assurance Committees to explicitly state the benefits realised from service deliverables (sun ray diagrams). | Director of Strategy and Transformation | 24/09/2025 | We delivered a session on benefits realisation at group leadership team and now all new transformation and efficiency projects include benefits realisation and return on investment in the scoping of the project at the start. We have a process to capture those benefits on Verto. | GREEN | 24/09/2025 |