

## Key Matters and Escalation Report to the Group Trust Board

**Name of Committee:** Children & Young People's Service Assurance Committee

**Chair:** Anna Gill

**Meeting Date:** Tuesday, 06 May 2025

### Key matters

The Committee were presented with a patient story related to the Neurodevelopment Transformation Project where children from a youth forum had attended a masking workshop. They shared their experience of living with neurodisability and how masking had impacted on their wellbeing. The voice of the child was captured in the project throughout and the feedback from the young people was positive, they valued being able to take part and they gave the service great reviews. Further development opportunities were discussed.

The Committee received and discussed:

- The CCS CYP Integrated Governance report [**Substantial Assurance**]:
  - Detailing performance, financial, risks and issues, and workforce information, broken down by Specialist, Universal and Emotional Health and Wellbeing services.
  - High demand continued to be a challenge.
  - There were no Patient Safety Incidents reports.
  - The financial position was outlined in summary dashboards, along with the latest CIP reports. Currently there is an over reliance on non-recurrent vacancies to meet Cost Improvement targets.
- Annual Review of Waiting Lists report [**Reasonable Assurance**]:
  - Services such as Audiology, Community Paediatrics and Dietetics had longer waits than other services, due to the requirement to see a specific clinician e.g. Paediatrician.
- Annual Review of the CYP Service plan year 2 [**Reasonable assurance**]
  - Review of second year of the 3-year plan.
  - Although the plan had been ambitious clear progress had been made and was welcomed by the Committee.
- Norfolk CYP Place based Performance report: NCH&C do not grade assurance according to these levels; however, the committee were **assured** on the delivery of the services.
  - Detailed incidents, performance, Looked after Children/ Initial Health. Assessments, Workforce and Finance.
  - Services currently underspending due to vacancies.
  - The Committee agreed that the report provided sufficient assurance.

**Key escalations (for awareness)**

- Closure of the CQC 'Must Do' action related to HCP performance has been completed.
- There is a funding gap in Norfolk Speech and Language Therapy, following transfer of commissioner responsibility from the Integrated Care Board to Local Authority and no additional funding agreed for uplifts.

**Key risks and issues****CCS**

- 1 risk rated above 12 related to budget reduction for the Occupational Therapy Service in Cambridgeshire and 5 issues were scored over 4.
- 2 risks were rated 16 within the Neurodiversity Service regarding increased demand.

**Good practice or innovation**

- NCHC Patient story was well received and incorporated the voice of the child.
- 2024 Service plan showcased examples of great work from teams.
- Closure of the CQC 'Must do' action from 2019.